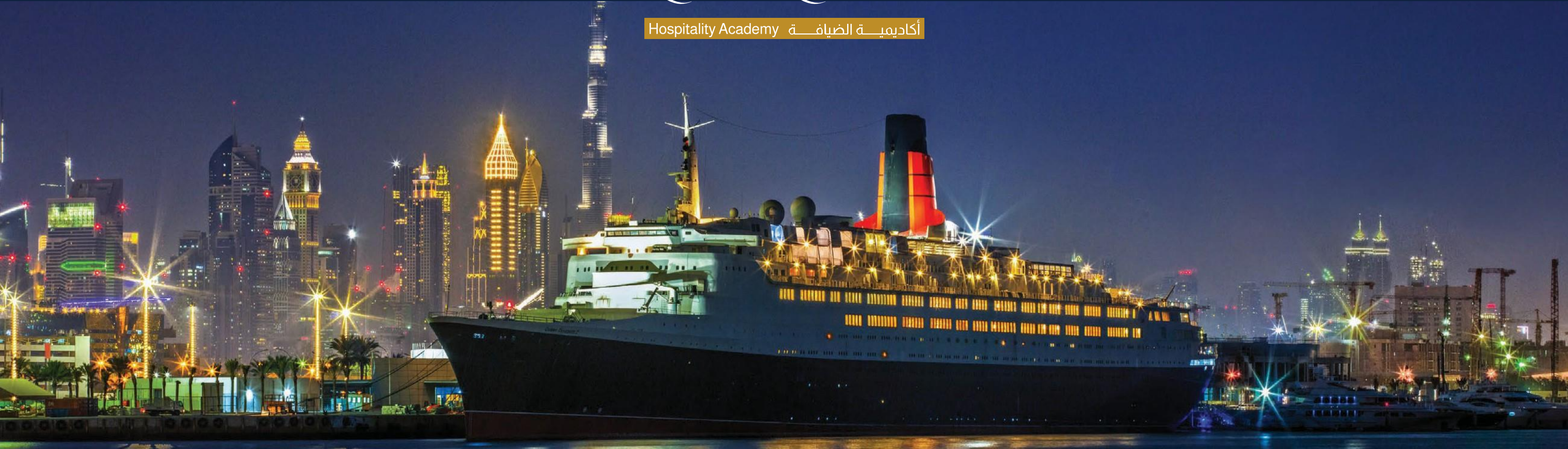




الملكة إليزابيث 2 Queen Elizabeth 2

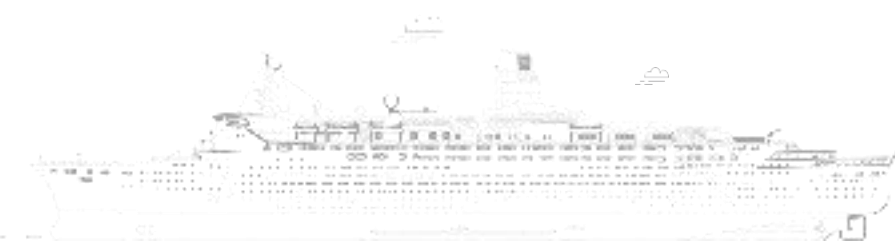
أكاديمية الضيافة Hospitality Academy



*Live, Study, Woík, Eaín, Have fun
and Tíavel the Woíld*



"Masteí Hospitality: Build, Leaín, Succeed"



At QE2 Hospitality Academy, we offer comprehensive support to ensure a smooth and enriching experience for our students:



Governmental Institution

QE2 Hospitality Academy is officially recognized, giving credibility and trust in your education.



Student Visa Processing

Hassle-free assistance with visa applications and approvals.



Safe & Secure Location

Based in Dubai, one of the world’s safest and most secure cities.



Cruise Ship Hotel Accommodation

Unique onboard living experience aboard the iconic QE2, combining comfort with a real world hospitality environment.



Medical Insurance

Full health coverage provided for the duration of your training.



Practical Learning

100% hands-on training to ensure real-world skills and industry readiness.



International Accreditations (US & UK)

Globally recognized qualifications that open doors to careers and further education worldwide.



Paid Internship

Practical training & Daily operation activity ended with Full Time Contact for the successful candidates.



Strong Industry Partnerships

Collaborations with hotels, cruise liners, and tourism organizations the academy is well-connected and capable of opening real opportunities.



Tour Guide Services

Guided tours to explore Dubai’s top attractions and cultural landmarks. Entertainment Programs – Regular social and cultural activities to enhance student life and networking.



- One Year Programs



International Hospitality Management Diploma

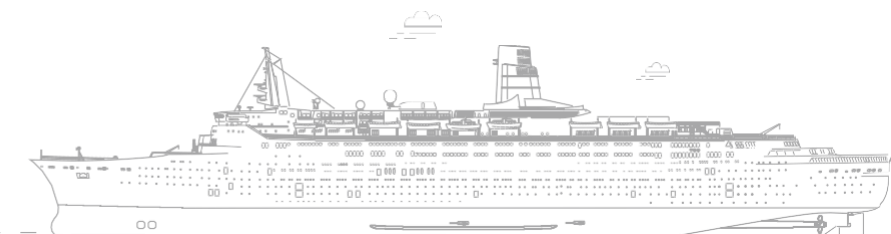
This Diploma is a comprehensive six-month program and six-month internship designed to prepare participants for careers in the global Hospitality industry. introduces students to the growth and progress of the hospitality industry on a local and global level. Topics covered include the restaurant industry, current issues facing restaurants, the lodging industry, forces for growth and change in lodging, hotel operations, travel and tourism, and customer service in the hospitality industry. Special emphasis will be placed on the hospitality industry.



International Cruise ship Diploma

The Cruise Ship Operation Diploma is a comprehensive six-month program and six-month internship designed to prepare participants for careers in the global cruise industry. The course provides a holistic understanding of cruise ship operations, focusing on customer service excellence, food and beverage services, housekeeping operations, superyacht luxury standards, and essential communication skills.

Through a blend of theoretical instruction, practical simulations, and professional development training, students will gain the competencies required to perform effectively in the multicultural, fast-paced, and service-driven environment of cruise liners.





- Six Months Programs Cruise Ship



International Cruise Ship Culinary Arts - Superior Chef

This program is designed for aspiring culinary professionals who aim to work in cruise ship galleys. It provides advanced training in culinary techniques, food safety and sanitation (USPH & HACCP), international cuisine preparation, and large-scale food production for both buffet and fine dining operations.

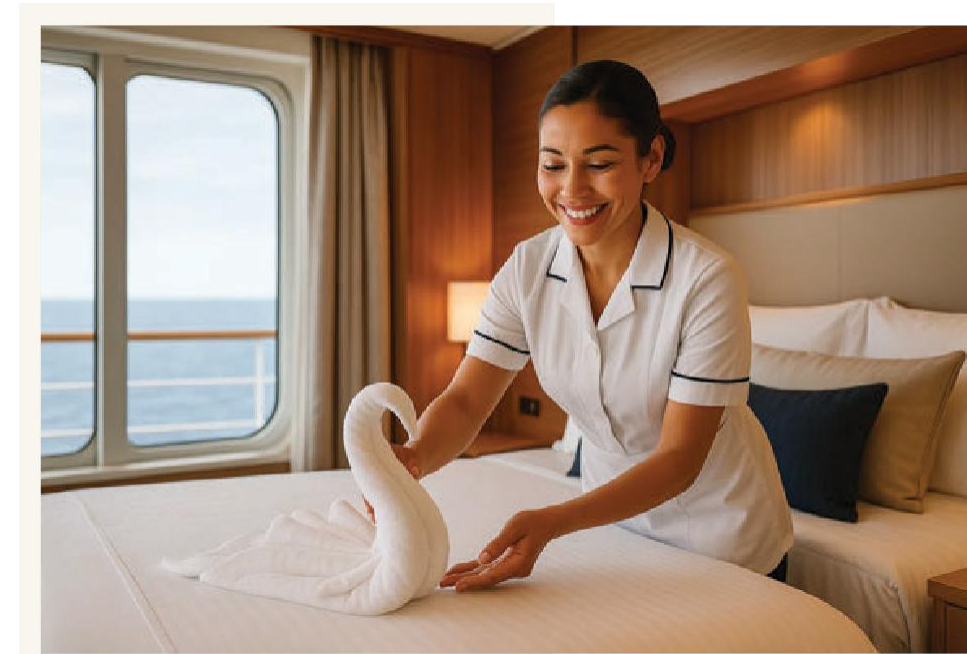
Practical training emphasizes speed, consistency, and creativity, ensuring participants are fully prepared for the demanding cruise ship kitchen environment.



International Cruise Ship F&B Cruise Liner

This program equips trainees with the essential knowledge and practical skills required to perform as professional waiters onboard cruise liners. Emphasis is placed on cruise-specific food and beverage service standards, international hospitality etiquette, guest interaction, wine and beverage knowledge, and fine dining service.

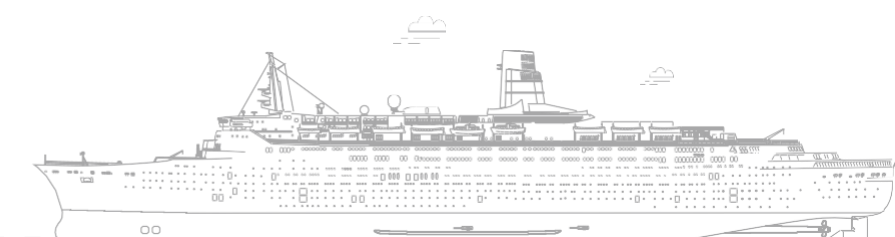
The course integrates theory with hands-on practice to prepare participants for the unique multicultural and fast-paced environment at sea.



International Cruise Ship Room Attendant & Houseker

This program prepares trainees to deliver high-quality housekeeping services onboard cruise liners. It covers cabin preparation, turndown service, cleaning techniques, laundry and linen operations, hygiene, and sanitation protocols, as well as guest interaction skills.

The course also introduces luxury service standards applied in premium cabins and superyachts, with strong emphasis on attention to detail, cultural sensitivity, and guest privacy.





• Six Months Programs Hospitality Management



Food & Beverage Course

This six-month program provides students with comprehensive knowledge and hands-on skills in food and beverage service. The first three months focus on learning service standards, menu knowledge, beverage basics, customer interaction, and upselling techniques through practical sessions and workshops. The following three months consist of a supervised internship in hotels, restaurants, or cruise ships, where students gain real-world exposure in fine dining, casual dining, and event catering operations. Graduates are prepared for entry-level roles in F&B outlets with strong customer service and operational skills.



Culinary Art Course

The Culinary Art program is designed to train future chefs and kitchen professionals over a six-month period. During the academic phase (first three months), students develop core culinary techniques, food preparation methods, kitchen hygiene, menu planning, and international cuisines through practical kitchen labs. The three-month internship allows students to work in professional kitchens, applying their skills in food production, plating, and teamwork. This blend of theory and practice equips learners for careers as commis chefs, kitchen assistants, or junior culinary staff.



Rooms Division Course

This program covers the critical areas of the rooms division department, including front office, reservations, concierge, and guest relations. In the first three months, students are introduced to hotel systems, front office operations, customer service excellence, and reservation management. The internship provides on-the-job training in front office and rooms division functions, where students engage with guests, manage check-in/check-out processes, and use hotel property management systems. Graduates are well-prepared for front office and rooms division positions in the hospitality industry.



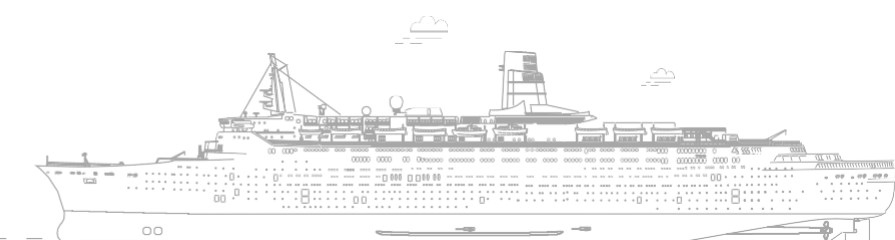
Housekeeping Course

The Housekeeping program emphasizes the importance of cleanliness, presentation, and guest comfort in the hospitality sector. The academic component focuses on housekeeping operations, cleaning techniques, inventory management, safety, and sustainability practices in hotels. The internship provides students with practical exposure to hotel housekeeping departments, where they gain experience in room preparation, public area cleaning, laundry, and supervisory routines. After six months, students are job-ready for housekeeping and room attendant positions, ensuring high service standards and guest satisfaction.



Hotel Administration Course

This six-month course is designed to develop students' understanding of hotel operations and administration. The first three months cover hospitality management fundamentals, human resource practices, financial basics, marketing, and service quality management. During the internship phase, students gain experience across multiple hotel departments, observing and assisting in administrative tasks, departmental coordination, and guest services. This program prepares graduates for supervisory and administrative roles within hotels and resorts, combining academic learning with hands-on management exposure.





- Two Months Program



Mixology



F&B Professional



Guest Relation



Advanced Culinary Art



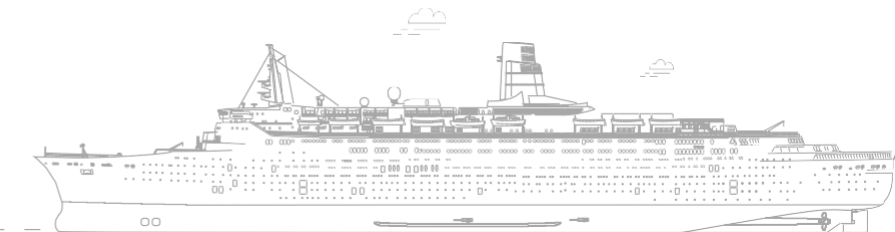
Rooms Division



Barista

- Hotel Management Short Courses

- 1 – Hospitality & Cruise Ship Digital Marketing
- 2 – Human Resources Management
- 3 – Hospitality Finance & Accounting



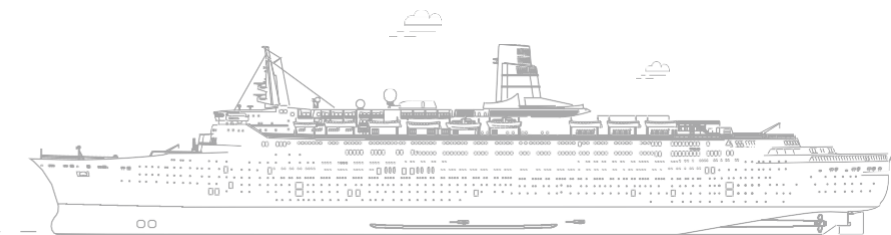


QE2

Certifications & Accreditations

Certified & Accredited for Excellence in Hospitality Education

- **Licensed by:**
Knowledge and Human Development Authority (KHDA).
- **Operated by:**
QE2 Hospitality Academy.
- **International Accreditation by:**
Confederation of Tourism & Hospitality (CTH).
- **Cruise Industry supported by:**
Cruise Lines International Association (CLIA).





What Makes QE2 Hospitality Academy Unique?



Earn While Learning

Internship within QE2
and/or any other 5-star
hotels in UAE



Exclusive Access

Student Visa facilitated
by government



Excellent Career Option

Onshore/Offshore
career options



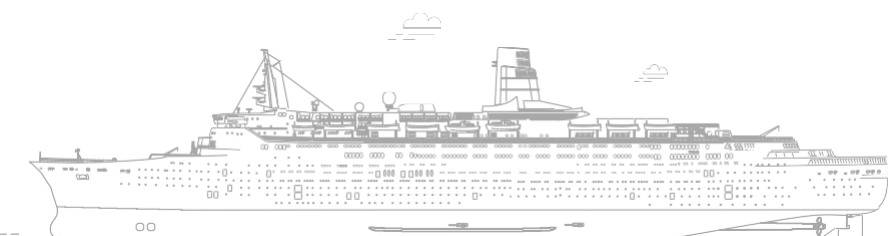
Travel the World

Options of Cruise Ships,
ports & customs, airports
or hotel job placement
locally and international



Employment Facilitation

Affiliation with different
institutions and
universities worldwide.





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